

CLEAR Health Pass Information

Honor Flight Bluegrass

Why Health Pass⁺?

- The CLEAR Health Pass app enables our veterans, guardians, and volunteers to complete health screenings seamlessly for safer and easier participation in our Honor Flight events.
- CLEAR's platform is SAFETY Act Certified and has earned FISMA-High status (the highest cyber security ratings by the DHS and TSA).
- This service is <u>completely voluntary</u> and uses your image to deliver a secure and efficient identity verification process.
- This service is <u>completely free</u> to Honor Flight participants and volunteers (outside of any pre-existing paid CLEAR membership).

The Health Pass⁺ User Journey

Verify identity with a selfie



Complete health survey

Confirm result



Step 1: Download the CLEAR App



Download the CLEAR App

Before you can use Health Pass, you'll need to download the CLEAR Health Pass app. This app is available in both the Apple App Store and Google Play Store.

Existing CLEAR members who already have the CLEAR Health Pass app should update their app to the latest version.







Step 2: Connect with Honor Flight



Open the CLEAR App

Open the CLEAR app and tap Get Started in the "Create your Health Pass" section.



Select Your Location and Role

When you are prompted to enter a participating venue or location, choose **Have a Code?**

On the screen that follows, enter code: **HONORFLIGHT** and tap Next.

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Select Validation Method

Select the method you will use to complete your Health Pass for Honor Flight:

- Proof of vaccination + health survey
- Negative COVID test + health survey

(Note: If you have already linked your proof of vaccination or a recent negative COVID test result in the app, you will not have to do it again.)



Initiate CLEAR Enrollment

Tap **Enroll or verify in CLEAR** to start the enrollment or identity verification process.

(**Note:** If you have already enrolled via the CLEAR app, you will not have to re-enroll.)

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Step 3: Enroll in CLEAR



Enroll in CLEAR

To use Health Pass, you will need a CLEAR membership. (If you're already a CLEAR member, there's no need to re-enroll.)

If you don't have a CLEAR membership, enrollment can be done on your mobile device in just a few minutes!





Terms & Conditions

New members who are signing up for the first time will be asked to accept CLEAR's Terms & Conditions before continuing.

The Terms & Conditions are also available on CLEAR's website: https://www.clearme.com/healthpass

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MEMBER TERMS

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Review our complete Terms and Conditions by scrolling to the bottom. You must accept our Terms and Conditions before continuing the enrollment process.

By clicking the "I AGREE" button that follows these Terms and Conditions, or otherwise enrolling in any of the programs offered by Alclear, LLC ("CLEAR") ("Program") or participating in the Program, the enrolling or participating individual ("Member") agrees as follows:

Welcome to CLEAR! You may enroll and participate in our programs and services (each, a "**Program**") via our websites, mobile applications and other related technologies (collectively our "**Sites**"). By enrolling in a Program, you agree to all the terms and conditions set forth here (the "**Terms**"). If you do not agree to these Terms, please do not enroll in a Program. You may also be subject to any additional terms that may be posted on our Sites, including, our Terms of Use located at clearme.com/terms (collectively the "**Additional Terms**"). The Additional Terms are hereby incorporated by reference. CLEAR is made available to you by Secure Identity, LLC and its affiliates.

PLEASE READ THESE TERMS CAREFULLY. THEY CONTAIN AN ARBITRATION AGREEMENT AND IM SCROLL TO BOTTOM INFORMATION REGA. RIGHTS AND REMEDIES. THE ARBITRATION AGREEMENT REQUIRES (WITH LIMITED 4:11 🔊

MEMBER TERMS

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law to do so. If you are an Illinois resident, we will retain your biometrics only until the occurrence of the first of the following: (a) the initial purpose for which we collected your biometrics has been satisfied, or (b) three years following your last interaction with us. For additional information about CLEAR's privacy practices, including our collection, use, disclosure, storage and disposal of biometric information, please review our Privacy Policy by visiting: <u>WWW.CLEARME.COM/</u> <u>PRIVACY_POLICY</u>.

By clicking the "I AGREE" button and providing CLEAR with your biometric information, you consent and provide a written release to CLEAR's collection, disclosure, use and storage of your biometric information and identifiers to facilitate and manage your CLEAR application and enrollment process; operate and administer the CLEAR programs; verify your identity; and comply with and enforce legal requirements and policies, as explained in further detail in CLEAR's Privacy Policy. You also Accept the Terms and Conditions set forth above.



CLEAR

Enter Your Email Address

Enter your email address when prompted.

Reminder: If you already have a CLEAR account, you don't have to enroll again. Once you enter your CLEAR username and password, you can move onto the next step.

If you're enrolling in a free CLEAR membership for the first time, follow the instructions on your device to enroll.



New Member

Current Member



Enter Your Phone Number

If you are a new CLEAR member enrolling for the first time, you will be prompted to enter your mobile phone number.

CLEAR will send you an SMS/text verification code to confirm your phone number.

Let's connect

Enter your mobile number below. You'll receive a code via text message, which you'll enter on the next page.

PHONE NUMBER

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By entering your phone number, you agree we may continue to communicate with you by call or text.

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2-Step Enrollment

To complete enrollment, the app will prompt you to begin the 2-step enrollment process.

Then, you will scan your ID and take a selfie.



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Scan Your ID

CLEAR



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Scan Front



Scan Back



Snap a Selfie

Instructions



Selfie Capture



Liveness Instructions



Liveness Capture





Choose a Password

The final step in the enrollment process is to choose a password. Keep your account secure with a strong password that is

- At least 8 characters long
- Contains at least one number and one letter
- Contains at least one special character



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Step 4: Link Test Results or Proof of Vaccination



Entry Requirements

The entry requirements checklist will appear.

Select the option to add your COVID-19 vaccination or test verification.

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Provide Required Consent

Before you can link your negative COVID test results or your proof of vaccination to your CLEAR account, you must consent to CLEAR receiving your medical records and sharing your Health Pass status with Honor Flight.



CLEAR

Connect Your Labs or Vaccine Records

You'll see different screens depending on your testing or vaccination provider. Follow the on-screen instructions to link your labs or vaccine records to your CLEAR account.





Connect Your Labs or Vaccine Records

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The displayed screen will depend on the provider type you selected.





Step 5: Completing Your Health Pass



Completing a Health Pass

On the day of the flight:

Open the CLEAR app and select the Honor Flight event under **Your Pass**.





Verify Your Identity

You will be prompted to take a selfie to verify your identity.





Entry Requirements

An easy-to-follow checklist will appear, prompting you for entry requirements.

If you have already linked your COVID vaccine records and/or a valid negative COVID test result, you don't have to do it again.

Select Complete health survey to proceed.





Complete Survey

Complete the Health Pass survey as the final step in the verification process.

In the past 10 days have you experienced any of the following new or worsening symptoms?

Fever Shortness of breath or difficulty breathing Persistent cough Sinus congestion or runny nose Loss of taste or smell

YES

NO



Completed Health Pass Results

The Health Pass is shaded according to your vaccine/lab results, and survey responses.





Completed Health Pass Results

If Health Pass shows gradient **red**, the check-in staff will review and provide instructions on how to proceed.



If Health Pass shows gradient **green**, the check-in staff will verify that the photo is a match, and you will be granted entry.





Retrieving Your Health Pass

Your Health Pass will remain valid for **36 hours** after you complete the survey.

The pass can be retrieved at any time by tapping the Health Pass tile on the home screen of the CLEAR app.







Access Additional User



Access Additional User on CLEAR

You may use one app/device to access the Health Pass information for an additional user.

This option will allow a guardian to register/access the Health Pass for their veteran if the veteran does not have a smart device.

To add/access a second user on the CLEAR app, you must log out of your CLEAR account on the app and register/log-in to the account of the additional user. (See the following slide for instructions.)

Switch CLEAR Account to Another User

